

## What They Are Saying - Client Quotes

"I think this site is very valuable for the residents, family members, & friends alike. In my case, Mom doesn't have an email address (and doesn't know anything about the computer) but with this service I can take her to the computer and check to see if other family members may have sent her a message or pictures. I've also shown her pictures of her housewarming party, bingo night and the ability to listen to music-pulled up Frank Sinatra and she enjoyed it!

I've shared the portal's address with my brother, sister, and cousins and explained that they can view pictures of some of the resident's activities, housewarmings, etc. which can give them a sense of "what's going on" at Arbor Terrace at Crabapple-especially when they live on the West Coast and may not have been able to see Mom & her lovely home at Arbor Terrace.

You've put a lot of thought into the various features provided-I think it's great. Thank you."

Nancy Mode - Family User

"It's really clean and nice and user friendly! What a great concept for seniors! Keep up the goof work!"

<u>Joanne M. Todisco</u> McKesson Provider Technologies - **Family User** 

"My niece lives in Europe and It feels like she's not really gone when I can see her and talk to her every day"

**Betty Sparks - Indy Resident User** 

"You guys are so great to work with; you make our life so much easier."

Kim Weidman

Executive Director Sunrise Senior Living - Staff User

"It's so easy to use and you can find out anything about anything."
Fritz Smith - Resident User
"I think the app is great. We're glad you gave us outsiders those entertainment options. My sister-in-law from the Northeast visited my Mom-In-Law at Arbor Terrace recently and loved it."
Jeff Cohan - Family User
"I appreciate them letting me use the system, I am not ready to move yet but am already getting to know them using the Resident Portal."
Michael Reed - Prospect User
"This is such a great way to reach out to and keep my in touch with my prospects."
<u>Donna Feldman</u>
Marketing Coordinator Aegis Living - Staff User
"I use the Resident Portal almost daily, residents like learning to use a computer on such an easy system I also found out the business office is using it to send out invoices, one days we will be completely paperless using the system"
Bonnie Blizzard
<u>Life Enrichment Program Arbor Management</u> - <b>Staff User</b>